

RCC BOT MINUTES 05-21-2022 MEMBER COMMENTS

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Member Name	Lot/Sec#	Comment	Response
Darrell Beck	08/046	Asks the BOT how many lawsuits are we involved in right now. I don't have to know exactly what they are but we should know if there are lawsuits against us. Understands we are headed for a tumultuous time, but it seems the BOT has the right attitude of what we need to get done.	Dana - The Riviera is not currently in litigation with anyone.
Will Tobin	19/052	We do not need a new boat ramp. I want this information recorded because it was not last time. Look at the boat ramp and ask yourself 'do we really need to replace this thing when it's going to be another year before we look at it again. So if it's good for another year, I'm saying it's been good for 20 years, I know it's going to be good for another 20 years because I've been using it for 20 years. I want this recorded. Only one person complained and we're going to go the extreme and spend a quarter of a million dollars - most of it to be thrown away by government b.s. Come on now. I'm not going to keep on with this. I'm pleased to hear - I thank god to hear we're not doing it this year. I can relax now. Tells Phil he should be the GM. That he would hire him, that he's the kind of GM we need. Someone that can inter-relate with everybody. Now please will the Secretary record that Will Tobin insists that we not replace the boat ramp. There is no reason to replace it. It's become part of the beach, if anything the money we've saved could be for capital threshold for the Marina. Let's keep the money - not throw it away.	
Phyllis Zander	11/071	All the things I was going to say, I'm not going to say. The reason is it's a waste of time because you aren't going to make a move in any direction in some things that you should be moving towards. And you're going to learn the hard way like many other boards have. Don't try to fix it if it's not broken. Right now we have good Covenants & Bylaws. You as board members need to take that class - I know you're going to do that but any board member that gets on this board better have damn well read the Covenants & Bylaws. And understand them from cover to cover. Because, we put you there (points to the front) to do what we want you to do here (points to the Covenants.) We don't want you creating new environments, we don't want you changing what we've got now, we like it just fine, it's been fine for 50 years. I could give you dissertations on so many things that you're headed in directions for that you'll all be backing up and changing ideas. I can say it and say it but you don't listen because you've got your own idea of where you're going. You should learn from the past to a certain degree. (low audio) The end result is I am just worried that a lot of new people are coming with great ideas to do things - hey you came here because of what it is not because of what you'll make it. I am going to speak on the committee you have for STR and I stand there and observe and I listen and I shudder - I just shudder because you are going down a direction of a road that you can't get back. (low audio) The problem we have is the summer-by the time you come to any decision we'll be in Fall. The problem we have with people coming here that don't belong here that don't care about here that treat it like - the end result is (low audio) any opinions from any topic in that book and most of the time it's learned opinions.	
Dan Heltsley	14/055	Thanks the BOT for sponsoring the Junior Golf Tournament the community know that on Sunday, July 31st the tournament is open kids age 6-17, we have four different groups, multiple prizes for all the groups. It's free - grandkids, any kids, call or come into the Golf Shop to sign up - we meet at 9am. Kids get free lunch, golf balls, pictures and it's the best deal going. We would like to see more participants. Questions can be answered at the Golf Shop. Also, need volunteers - sign up sheet 4th of July weekend at the Golf Shop.	
Jan Bolton	08/087	Good morning. I hope you're finding your time on the BOT to be fun despite all the challenges in front of you - I know it is a very challenging place to be. There are so many things that happen when you lose members, you've had the turnover of the GM. It's not as easy as it looks when you're sitting on the outside and you can point fingers at a board or a member. I'm happy to know that you guys are looking slowly toward a long term solution that is very difficult to so and I don't think we're ever going to be in a position as a community that we can depend on anything at least for a while. In terms of Phil stepping in, I have a bit of trepidation about that, it's not necessarily that Phil isn't qualified from his previous years of employment but and in the positions that he might have held, I am just going to say that I really have a problem with the fact that an acting BOT member would step down to take over that position before it was put out to the entire community that we are in a difficult position and we need an interim GM. This has happened before and has not ended well because current BOT members have an agenda all their own, whether they want to admit it or not, there is an agenda. And I'm not discounting where Phil is going to take it but when Phil says there has been interference in the past of BOT members trying to get involved in the day-to-day and now we have that same person being involved in the day-to-day, I view that as a continued conflict of interest. It's similar to the STR committee, it is a conflict of interest that the Chair and Vice-Chair should not be allowed to vote on anything because they clearly have a conflict of interest in that case. I agree with Phyllis that understanding the Covenants is critical, knowing what we can and can't do, the previous BOT got two recommendations from two attorneys over the last several years - on the short term rental - what we can and cannot do was made very clear to us there is only one option and I don't know if that has been explored by this BOT or followed up on. I just want to say I agree with Phyllis about going slowly. I have a real problem with membership not being notified that we had someone to put in as interim-GM position. All this talk about tracking our issues and being clear and present and right out front to membership still has not changed. I would like to see the legislation or the putting forth a covenant change of electronic information transfer to the membership so that we can move forward and get information out to membership much faster - that is the one thing that was the hottest topic last year more than anything else. There are a lot of internal issues but in some ways the Riviera does tend to run itself whether it is effective or not. I just agree with Phyllis to tread lightly - take caution - all the discussion about qualifications - mistakes can be made along the way. And they have been.	
Joyce McDonald	01/029	I just want to mention a couple of things Phil had brought up when he was speaking. I would caution Phil to not get too much into weeds in his next 60 days or whatever he might have as interim-GM, especially since Bill Quinn, Nicola and the Budget Committee last year did a really really good job helping to put us in the red, and when you get too far down in some of the weeds that Phil is talking about, those things are for long term studies and policies by the BOT. He mentioned the lack of the many policies but I just don't want to leave the impression that has been a GM problem. It has not been a GM problem. It has been a BOT problem because policies are a requirement of the BOT. And even when the GM brings them to the BOT, they have to be willing to act and when the BOT is not willing to act, you end up with a lot of things sitting out there waiting to be acted on. At the same time, Phil brought up membership rosters and the availability to members in this community to access that - there is a policy out there Phil, I saw it myself just over a month ago when I asked for a membership roster and as long as I wasn't going to use that for commercial purposes, like real estate and other things like that, that was free to the members and there is a policy and I recommend that you go look for it- it was a clear sheet of paper 8-1/2x 11. I'm sure you can find it or your staff will be able to find it for you. I have not spoken in the last few months even though I've attended all the meetings because the last GM was my daughter and because of that, I wanted to stay out of it. But I want to tell you I am so disappointed that this BOT did not have the courage or the moral accountability to stand up and stop the intentional 1-1/2 year harassment that our last GM took and she took it continually and took all of it. I was really disappointed that the last BOT and this BOT did not stand up and deal with the likes of Tom McCarthy who's been a damn thorn in the side of this community - he has ruined it for so many people. So, I do wish you the best as you go on but I hope you took a lesson from this and when Phil talks about 5-10-15 years for a GM, that is not in any way the history of this community, unfortunately because the BOTs need to be strong - strong enough to stand up and protect their staff. The only other thing I would like to say is that over the years, an example - Phil gave the idea that somehow the finances were not available and that is not the case as we haven't had a computer system that hadn't presented it in an easy to read format but a year and a half previous to Nicola, Bill Palmer was our GM. And Bill is a Certified Public Accountant so to in any way insist that our finances are not up to par and not able to be seen clearly, I think that is a bit of a misnomer for our finances. Finances today are in better shape than they have been in a long time, and I am thankful for that and wish you the best as you move forward and hoping that my time left here in the Riviera is short. -Response to Therese - I would say it was the BOT's decision to not stand up and actually take some accountability for the damage that was being done in our Riviera Community. That is my opinion, I know it's not your opinion. But I would never sit on a Board and let my staff be harassed, harangued and vilified ever - personally I've stayed out of it, now I'm done, I've had my say. I feel it was a damn shame. That's it. Nicola had been there 9 months - there was time. could have been done in the first month. Just saying.	Dana - The TOPS software update roll-out has been more difficult than anticipated in relation to financial reports. Therese - I don't think we were doing any finger pointing, Joyce and absolutely we wish Nicola could have stayed and we wanted her to stay but it was her decision so...I'm sorry, I have to say something. We operated based on the Covenants and rules and regulations that are existing in the Riviera. Nowhere in those documents, did we see any anti-harassment policy that allowed us to take things further. And so we have to address that lack of policy first. We did the best we could, Joyce.

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Darrell Beck	08/046	<p>Something has changed here, we used to be able to have good discussions about something. Now you have two minutes and if someone disagrees with it, you have to sign a piece of paper to say something? I disagree with some things here, particularly about the boat ramp. He (points to Wil Tobin) only wants to put forth his side and somebody should tell the fact that if we don't do the replacement we will totally lose the ramp entirely and our rights to have that Marina. We can't have back and forth anymore so when you have somebody say something controversial that's it we're done - people used to come up one after another. Challenges the BOT to find a way for members to be able to discuss at these meetings and not only just hear all sides of the story. Response to Pete - the BOT should have said that right when Tobin finished with his opinion. There should be good healthy discussion encouraged. We as members are the community and our only chance to participate is one time a year at the Member Meeting and here at the monthly BOT meeting.</p>	<p><b>Pete</b> - We have beat the boat ramp to death in previous meetings. The replacement is on the books and the project will go forward.</p>
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