

Member Name	Sec/Lot	Comment	Response
Laurie Keele	14/071, 072	If the restaurant is above projected revenue and we need to raise prices - how is being a member advantageous? Could we charge non members higher prices? States that price increases are understood but how is being a member beneficial if our restaurant, lakes, parks, etc. are being used by non members? Is there a difference in price for fishing licenses based on age or WA resident?	Pete - WA fishing licensees prices are same but discounted if a WA resident. Nicola - Visit wdfw.wa.gov for fishing regulations and license information. Yes, there is discussion regarding membership only discounts/other at the restaurant. Any membership price discounts need to be evaluated in a long term perspective and based on percentages in costs vs revenue. Phil - Our restaurant prices are comparable to restaurants off-island. What is suggested is a non-member surcharge - this would have ramifications that haven't been fully realized - will take under advisement.
Tom McCarthy	s1/011	Live next to Ray park. Have raised the concern of goose poop in grass and caked on dock before with Bill Palmer and Trevor (past grounds superintendent) and action was taken. Who do we look to now?	Nicola - Candace McElhenny is our grounds superintendent, she can be reached at candace@rivieraclub.org or by phone at the business office 253-884-4093. Cleaning of our docks is on our yearly schedule and will happen in the next month.
Kathy Gadbois	01/120, 121	What is the expected revenue for the Lakeshore? If we are at a profit at this point - she feels the prices are adequate without an increase even with inflation. Feels that it is not sensible to have a 'surcharge' for non-members but feels it is logical that there would be a member discount - show your card type of idea. Has spoken with many members and miss having Sunday breakfast at the Lakeshore. Feels that it is important to have this time at the restaurant as people like to gather after church and is traditionally a lower cost meal than lunch or dinner. People on a fixed income are better able to take advantage of this amenity if breakfast is served. Suggests that the restaurants hours begin @ 11:00am on Sundays. How long is the discussion and research going to go on before a decision is made on the idea of a member discount? Volunteers her time if it would help come to a decision.	Nicola - The Lakeshore projected revenue for the year is \$17,668 loss. The restaurant has always budgeted at a loss for the year. This is about a \$50,000 less of a loss than what was budgeted for last year. We plan ahead with the budget, but implementing a change without fully understanding the impact over future years would not be beneficial. It would only be a response to the current state of the restaurant and would not be prudent. But we can plan for next year - this is the time to plan for the next fiscal year 2022-2023. Breakfast has been discussed - the only hold back is staffing - the Lakeshore is still not at our pre-covid staff level yet. When we have enough staff, this is definitely in the works to bring back breakfast on some days. Phil - Historically there is a goal of breaking even and and operating in the red - prices need to be adjusted to fit the budget whether or not that it means dues are subsidizing the restaurant.
Murry Stewart	10/074, 075	Are we getting new membership cards this year?	Nicola - New membership cards were mailed out a few weeks ago - will check on it.
Jerry Bergman	02/004	Is a member of another country club - does not feel that a surcharge for non members is not a good idea. But, feels that a member discount is a much better way to go and works well in his other association i.e., use your membership picture id. Comments that the STR Committee has their work cut out for them. Has watched changes happen with STRs in Rancho Mirage and that has done away with STRs completely due to the detriment to the community. Asks if there is a more accurate number for the Lake Josephine water main project? Are the real estate prices still rising on the island? Thanks the BOT and Riv admin for continuing with ZOOM for the meetings.	Phil - Please attend next month to hear Russ Rodocker - LJWD Superintendent, give a presentation on our water projects in the future.
John Tromble	02/014, 015	Thanks the Riv for stocking the lakes. There is a company that makes deer repellent also makes a goose version - is not sure of the ecological impact of a product like this but feels it's a lot easier to prevent than clean up. Likes the idea of a discount for members at the restaurant. Understands the cyclic nature of budgeting. Thanks also for ZOOM meetings.	
Malia Denis	08/104	Likes idea of membership discount at the Lakeshore. Suggest the topic of having 'Member Only' nights - same menu but lower pricing. Feels this would be a great way for the community to come together. STRs have been done away with where she lives in Hawaii - STR guests are not monitored and can have a negative impact on the community. Feels that the solution is tricky based on what can and can't be done. Is glad to see the STR Committee forming.	Pete - The new STR Committee will be covering all of these types of issues.
Laurie Keele	14/074, 075	Feels that the restaurant surcharge is not a good idea but a member discount would benefit members. While discussing goose poop - there are many other issues such as dogs in parks, go carts, golf carts, motor bikes, kids, babies coming through. The signs posted are not adequate. The Tennis Courts are misused frequently - there is not enough enforcement of these issues. Feels that there is no benefit being a member in the Riv but only a cost - in relation to non members using and misusing our amenities.	Pete - The new STR Committee will be covering all of these types of issues. And where the responsibility lies.
Pam Pulioff	03/030	In regard to STRs - is there a cost paid to the Riv for them? Feels that if STR renters are using Riv amenities, there should be a tax or fee that is paid to the Riv.	Nicola - There is a Member Assignment of Rights fee that was implemented in this year's budget. The STR committee will be discussing this topic and making recommendations to the BOT.
Pavy Thao	11/104, 18/089	We offer STR with our home. Our neighbors are aware. We do respect our neighbors / our renters are quiet - we give them the rules and guidelines. I give them access to the amenities and we get them fishing passes and pay the fee. Most of the time it is family and friends of island residents. Some renters are more than 30 days. We care about this community and don't mind paying extra fees. Once the STR Committee discusses these things maybe there could be a moratorium. Other cities have are these types of things happening. For us it's not just about the money and there are good aspects of offering STRs to the community.	
Darrel Beck	08/046	Would like to give some historical aspects to the Lakeshore - been here 25 years. The decision was made to make our restaurant semi public - since this this went into effect - we have not had to pay \$150,000 per year to have the amenity. This has reduced the cost to all members - like members who never come out here or don't use the restaurant at all. To say it is operating at a profit right now - you're not taking everything into consideration. Feels that this is good - to judge how much improvement there is - how much has come in and how much it costs us for labor and food costs. But we have to pay insurance, gas, propane, septic - things like this. Does not like the surcharge idea but a discount to members - fine, but what happens when a member brings a guest and their guest doesn't pay same price, what kind of impact does this have? Needs to be researched and we should not make rash decisions based on the 'right now.'	
Tom McCarthy	s1/011	Trying to understand the fee for Member's fee for assignment of rights to renters. Is this for STR or long term renters? Has this fee been instituted or being talked about and what body is making this decision?" When did this happen? Was present at the Member Meeting in Sept and this fee and does not recall it ever being mentioned and feels it was irresponsible to not address a new fee. Feels that it would have been appropriate to vote on this at a BOT meeting and have discussion. Did not attend the budget meeting but was present for the member meeting and does not recall it being discussed. Feels that he could be wrong but doesn't think so. Does not offer his home as a STR but does have long term renters. Feels that the island is a fundamentally different situation than the average home on the mainland, When he got married a couple years ago - family and friends - used four different STRs - to be able to not fight summertime ferry issues. Is looking forward to the discussion with the STR Committee. There are a lot of legitimate reasons STRs benefit the community and members.	Pete - Member Assignment of Rights is in our Covenants. It applies to both STR and long term rentals. This fee is on our Fee schedules. At the end of Sept 2021 -this was approved with the budget and was approved by membership. It was discussed - voted on and the whole budget was outlined at the Budget and Member meetings in September. Nicola - The fee applies to short-term and long-term rentals. It was presented in all versions of the budget, it was presented at the Member Budget meeting in August which Tom did attend, and it was in the fee sheet mailed out to members in their annual packet for them to vote on. The annual member meeting is not the time to review the budget line item by line item. That was done at the public member budget meeting which Tom was at.
Joanne Mettler	02/034	FYI - The Member Assignment of Rights fee of \$25 is listed on the 2021-2022 Dues Assessments and Fees and Fines Schedule. Also appreciates the discussion of STRs in the Riv.	

Phyllis Zander	11/071	<p>Been AI - Riv resident 33 years. If there is going to be an Ad hoc policy? Feels that this would be good. An Ad hoc policy will cover what is happening short term. Would like to see a policy with basic rules and regs - and if it is a specific ad hoc like STRs , there could be a paragraph at the bottom for those that are specific. Regarding compliance issues - would like to see monthly reports - understands there are some issues and information that cannot be open to the public but would like to see the numbers. Example - we have 15 compliance issues, solved 3, 5 more coming up to be discussed. Would like to know the broken things are being fixed. Thanks the BOT and members in attendance and reiterates that members should read the Covenants & Bylaws.</p>	<p>Phil - Has asked for the ACC to provide the '#s of projects in process/complete. Nicola - will speak to Riviera staff and committee chairs to ensure this is included in monthly reports.</p>
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